

EAST Search History**EAST Search History (Prior Art)**

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S54	1	(user or subscriber or caller) near3 (speech\$5 or verbal \$6 or speak\$5) near3 number near3 called and (addressbook or phonebook or (address near book) or (phone near book)) and search\$6.clm.	US-PGPUB	OR	ON	2009/05/06 16:56
S55	4	call near2 bill\$5 near2 (home or primary) and (address or directory or list) and (play or message or prompt \$5) and destination.clm.	US-PGPUB	OR	ON	2009/05/06 16:56
S56	0	379/211 and call near2 bill\$5 near2 (home or primary) and (address or directory or list). clm.	US-PGPUB	OR	ON	2009/05/06 16:56
S57	0	379/211.02 and call near2 bill\$5 near2 (home or primary) and (address or directory or list) and (play or message or prompt \$5) and destination.clm.	US-PGPUB	OR	ON	2009/05/06 16:56

S58	0	(establish\$6 or connect\$6 or creat\$6) near3 call near4 first near2 (device or terminal or telephone or phone) near4 second near2 (terminal or device or telephone or phone) and receiv\$6 near3 call near4 first near2 (pbx or exchange or acd or switch) and switch\$6 with ((voice near2 portal) or ivr) and (ivr or (voice near2 portal)) with (user or caller or calling or subscriber) near3 (information or data) and (information or data) near4 second near2 (terminal or device or telephone or phone) and third near2 (device or terminal or telephone or phone) and (ending or dropping or cancel\$7) near3 call near4 ((voice near2 portal) or ivr) same (establish\$6 or creat\$6) near3 new near3 (call or connection) same second near2 (switch or pbx or exchange or acd) same third near2 (terminal or device or telephone or	US-PGPUB	OR	ON	2009/05/06 16:56
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		phone) and (forward\$6 or rout \$6 or send\$5 or transfer\$6) near3 new near3 (call or connection) near4 third near2 (switch or pbx or exchange or acd) and complet\$6 near4 new near3 (call or connection) with third near2 (switch or pbx or exchange or acd) with second near2 (terminal or device or telephone or phone).clm.				
S59	0	379/211.02 and (user or subscriber or caller) near3 (speech\$5 or verbal \$6 or speak\$5) near3 number near3 called and (addressbook or phonebook or (address near book) or (phone near book)) and search\$6.clm.	US-PGPUB	OR	ON	2009/05/06 16:57

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